



## CARSTAR NAMES NATIONAL AWARD WINNERS AT ANNUAL CONFERENCE IN SEATTLE

### Procraft CARSTAR in Great Falls, Mont., Honored for Outstanding Office Performance

**GREAT FALLS, MT (October 4, 2011)** – The CARSTAR Nation gathered in Seattle to celebrate its 22<sup>nd</sup> anniversary and honor its top performing stores and representatives across the United States.

At the annual awards ceremony held at the Washington State Convention and Trade Center, CARSTAR CEO David Byers toasted Outstanding Office Performance winner, Procraft CARSTAR, owned by Steve Howard, on stage and presented their award.

### Outstanding Office Performance

The award for Outstanding Office Performance again went to Procraft CARSTAR 917 Central Ave., Great Falls, Mont. owned by Steve Howard, who also won in 2010. The award for Outstanding Office Performance is given to the facility that produces the most hours and dollars per front office personnel as indicated on the monthly flash reporting with all 12-months reporting.



*Sharolyn Taylor with Procraft CARSTAR in Great Falls, Mont. accepts the Outstanding Office Performance award.*

### **About CARSTAR**

CARSTAR Auto Body Repair Experts is the largest group of branded collision repair facilities in North America with over 400 locally owned and operated locations in 30 states and 10 Canadian provinces. CARSTAR is committed to providing consistent quality services to our customers and insurance partners and has repaired more than 2.5 million vehicles since it was founded in 1989. Our technicians and front office staff receive ongoing training to ensure they are qualified to work on any vehicle. Customer satisfaction is our number one priority as we consistently lead the industry in customer satisfaction ratings.

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